

Questions to Ask Before Renting a Villa in Europe!

Describe Your Party

- How many couples are in your group?
- Have you traveled together before?
- How many adults and children are traveling with you?
- Any special needs?
- Dietary Issues?
- Is everyone flying in together or do you plan to just meet at the property?
- Do you need a driver or plan to rent a car? How large of a car do you need?
- What is your rental budget?

Where is the Best Place to Stay?

- When do you wish to travel?
- How do you intend to get there?
- What are the top five experiences do you wish to have on vacation, such as culinary and wine tastings, festivals, cooking lessons, nature encounters, hikes, biking, musical events, museums, archaeology, history, spas and wellness, swimming, yoga, winter sports, attending professional sporting events, etc?
- What are the top five nearby cities, towns, villages you wish to visit that match your interests?
- Do you prefer to stay in town or in the country?
- Do you intend to self-drive or do you need a driver on call?
- Do you need a transfer from your port of entry, preferred airport or the closest major train station to the villa?

What Kind of Property Appeals to You?

- How large of a villa do you need?
- How many bedrooms and baths?
- Do you want outdoor areas and/or a pool?
- Do you need a modern kitchen?
- Must you have a cook on call?
- What sort of view do you want from the property?
- Do you want a modern or rustic property?

Comparing Properties.

- **What is the villa's GPS address?**
- **Are you close to places you wish to visit?**
- **What is next door to the villa? Are there apartments, building projects, major highways or commercial or industrial firms nearby?**
- **How old is the property?**
- **How recently was the property renovated?**
- **Are air conditioning and heating included, and available in every room?**
- **Is the pool open and heated?**
- **Is the villa airy and light filled? How high are the ceilings?**
- **Does the villa have screens on the windows?**
- **Does the villa have high-speed Wi-Fi?**
- **Is there satellite television service?**
- **Does the villa have televisions and DVD players?**
- **Do the baths have walk-in showers or tubs?**
- **Can you prebook an initial provisioning list, including wines and alcohol?**
- **How large are the beds and what sort of linens, pillows and towels come with the property?**
- **Is a private chef, cleaning staff or driver available?**
- **Is a concierge service available to book events?**
- **Can you walk to the nearest town?**
- **Are the approach roads and driveways paved?**
- **How much parking is available at the villa?**
- **How far away is the nearest grocery store/town?**
- **Is Uber service available?**
- **Where is the nearest medical facility?**

Costs & Booking Policies

- **What is the total cost, including fees for utilities, HVAC, cleaning, security deposits and local taxes?**
- **What is the daily rate for cooking and cleaning services?**
- **What is the daily rate for a contract driver?**
- **What is the cancellation and refund policy?**
- **What is the check-in / check-out time?**
- **How much is the deposit and when is the final payment due?**
- **Can you pay by credit card or must you wire a payment?**

Property Management

- **Who is the property manager? Does the PM live nearby? What is the PM's telephone# / email address for follow-on questions?**
- **Will the PM meet us at the property with the key?**
- **Has the agent personally inspected the villa?**
- **Do you have recent photos of the property and house?**
- **Are there, or have there been, pets on the property?**
- **Who is the local contact for on-site support if something breaks?**

Ratings

- **Where can you see recent renters' ratings and comments for the property?**
- **Were recent renters from the USA? Can you contact them?**